



CORPORATE VOICE SOLUTIONS NEXT GENERATION NETWORK (NGN)

Virtual PABX

Nayatel's Hosted Exchange solution replaces the need for huge investments on PBX hardware equipment. Instead, businesses can avail Nayatel's Virtual PABX facility to establish corporate telephone system with latest available features.

With no on-site hardware equipment, businesses benefit from minimum startup cost, reduced cost of ownership, flexible service plan, and complete availability.

FEATURES

- **Reduced Setup & Maintenance Cost** Unlike a standard PBX, there is no expensive hardware or software to buy or maintain, as costs start low and stay low.
- **Corporate Image** Presents a powerful image to your customers by high quality auto-attending Greeting (IVR)
- **Follow me Calling** Provides the flexibility to work from anywhere, and still get your calls.
- **Reliable Service** Provisioned on Nayatel Fiber-to-the-User network
- **Advances Features** Virtual PABX service includes ACD (Automatic Call Distribution) queuing and call routing features to distribute incoming calls more evenly and quickly
- **Scalability** Add extensions and lines as company grows and only pay for what you need
- **Web Based Management** Flexibility and ease of call management, and accessing Call Detail Record (CDR) via web portal

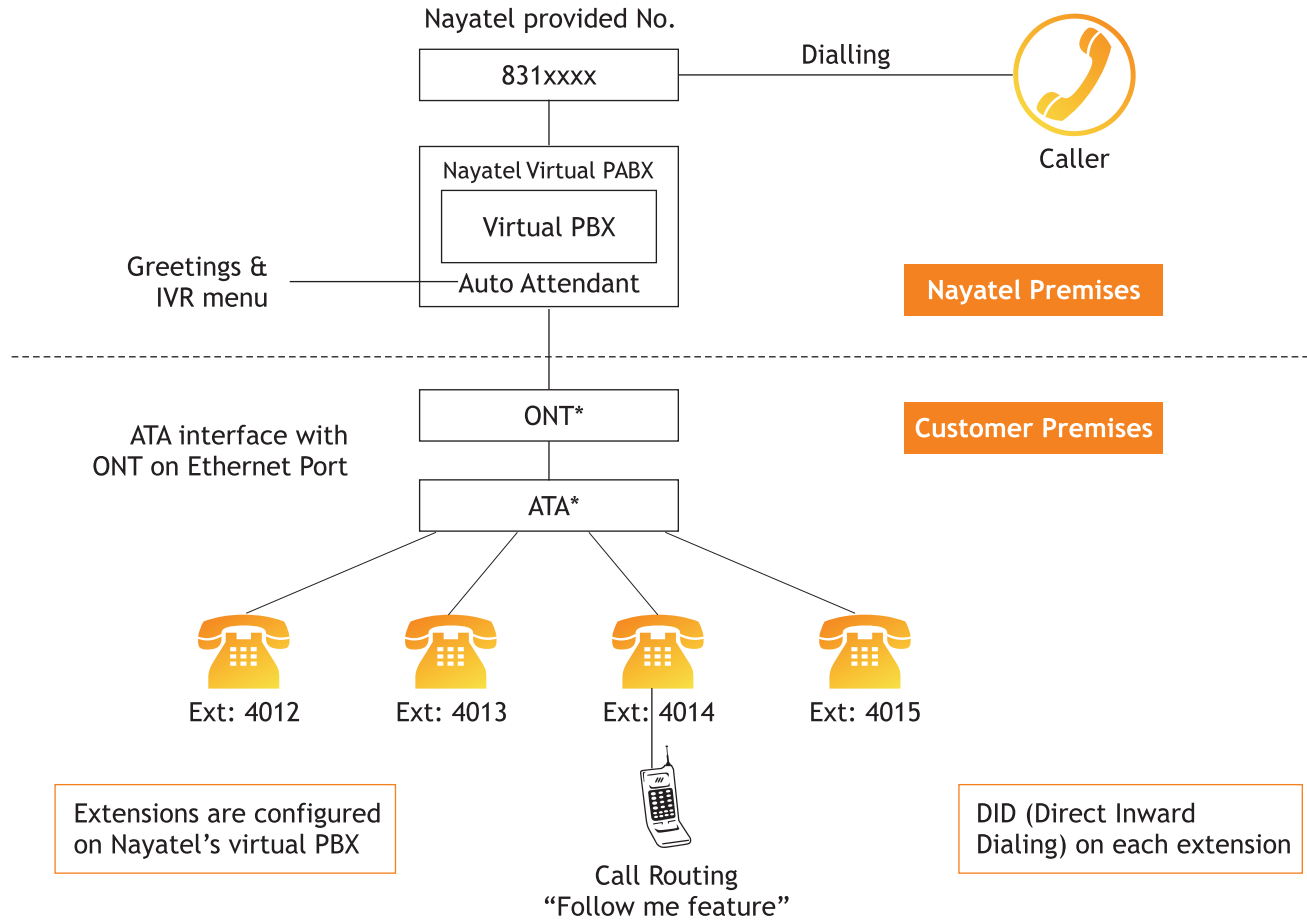
PRICES

	PACKAGE 1	PACKAGE 2
Number of Trunk (lines)	1-8	9 plus
MONTHLY CHARGES		
Per Trunk (line)	Rs. 50*/trunk (line)	Rs. 30/additional trunk
Set up Cost	Rs. 1,000	Rs. 2,500

*19.5 GST is applicable on monthly subscription charges



Virtual PABX Architecture



*ATA - Analog Telephony Adapter
 *ONT - Optical Network Terminal

How Nayatel's Virtual PABX works?

1. All incoming calls from PSTN/Cellular networks are terminated at Nayatel NGN Switch
2. Incoming calls are then forwarded to Virtual PBX (located at Nayatel's premises)
3. Callers can reach to IVR menu/customer greeting, powered by auto attendant feature at Nayatel's Virtual PBX
4. Caller selects the employees with whom they wish to speak
5. Virtual PBX also provides DID (Direct Inward Dialing) and Conference Calling facility to callers
6. Incoming calls are then routed to the desired extension number at customer premises, by Nayatel's Virtual PBX
7. In case if call is unanswered or contact person is not available, "Follow me feature" routes the incoming call to any other number e.g. remote location, as decided by Manager/Administrator
8. Each employee is assigned an extension number in the system, which is configured at Nayatel's virtual PBX
9. All outgoing calls from customer premises are received at NGN switch, and are further routed to interconnect networks
10. There is no PBX hardware or software to install, maintain, or upgrade